

Privacy Policy

Last updated: 28.02.2026

1. Introduction

We take the protection of your personal data very seriously. This Privacy Policy explains how we collect, use, store, and protect personal data when you visit our website or use our services.

This Privacy Policy is compliant with:

- the **Swiss Federal Act on Data Protection (revDSG)**, and
 - the **EU General Data Protection Regulation (GDPR)**, where applicable.
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2. Data Controller

The data controller responsible for data processing on this website is:

Hello Floaty / Sealander Rental

Case del nur GmbH

Bellevueweg 20

hellofloaty.ch@gmail.com

If you have any questions regarding data protection, you can contact us at the email address above.

3. What Personal Data We Collect

We may collect and process the following categories of personal data:

a) Data you actively provide

- Name, email address, phone number
- Booking details (date, duration, options)
- Billing and payment-related information
- Copies of passport or ID (where required for rental)

b) Automatically collected data

- IP address
- Date and time of access
- Browser type and operating system

- Referrer URL
- Technical log files (server logs)

c) Documentation data

- Photographs of the vessel before and after rental (for condition documentation only)
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4. Purpose of Data Processing

Your personal data is processed for the following purposes:

- Processing bookings and rental agreements
 - Identity verification and security
 - Payment processing and accounting
 - Communication with customers
 - Compliance with legal obligations
 - Protection of property and enforcement of claims
 - Ensuring safe operation of the vessel
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5. Legal Basis for Processing

We process personal data based on one or more of the following legal grounds:

- **Performance of a contract** (Art. 6(1)(b) GDPR / revDSG)
 - **Legal obligations** (Art. 6(1)(c) GDPR)
 - **Legitimate interests** (Art. 6(1)(f) GDPR), e.g. security, documentation
 - **Consent**, where explicitly obtained
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6. Cookies & Website Technologies

Our website is hosted on **Wix.com Ltd.** Wix uses cookies and similar technologies to ensure proper website functionality, security, and performance.

Cookies may be used for:

- Essential website functionality
- Security and fraud prevention
- Performance monitoring

You can manage or disable cookies through your browser settings. Disabling cookies may limit certain website functions.

More information:

<https://support.wix.com/en/article/cookies-and-your-wix-site>

7. Third-Party Service Providers

We may share personal data with trusted third parties only where necessary, including:

- Website hosting provider (Wix.com Ltd.)
- Payment service providers
- Email and communication services
- Authorities where legally required

All third-party providers are contractually obliged to process data in accordance with applicable data protection laws.

8. Data Storage & Retention

Personal data is stored only for as long as necessary to fulfill its purpose or as required by law.

- Contract and booking data: according to statutory retention periods
 - ID copies and documentation data: **deleted no later than 12 months**, provided no legal claims are pending
 - Technical log data: limited retention for security purposes
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9. Data Security

We apply appropriate **technical and organizational security measures** to protect personal data against unauthorized access, loss, or misuse.

This includes:

- Restricted access
 - Secure storage
 - Password-protected systems
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10. Your Rights

Depending on applicable law, you have the right to:

- Access your personal data
- Request correction of inaccurate data
- Request deletion of your data
- Restrict or object to processing
- Withdraw consent at any time
- Request data portability (GDPR)

To exercise your rights, please contact us using the details in Section 2.

11. Data Transfers Outside Switzerland / EU

If personal data is transferred outside Switzerland or the EU, this will only occur where an **adequate level of data protection** is ensured (e.g. standard contractual clauses).

12. Mandatory Data & Contract Conclusion

Providing certain personal data (e.g. identification documents) is mandatory for the conclusion of a rental agreement.

If required data is not provided, a contract cannot be concluded.

13. Changes to This Privacy Policy

We reserve the right to update this Privacy Policy at any time to reflect legal or operational changes.

The current version published on the website always applies.

14. Applicable Law

This Privacy Policy is governed by **Swiss law**, with mandatory provisions of the GDPR applying where relevant.